



LOCUST POLICE DEPARTMENT

2023 ANNUAL STATISTICS

By: Chief of Police Jeff B. Shew, Locust Police Department

SUMMARY OF 2023 STATISTICS

OFFENSE TYPES/INCIDENT REPORTS

The Locust Police Department provides annually a report detailing crime and activity statistics for the previous year. In 2023, for the twelfth consecutive year since these reports have been published, law enforcement activities and statistics for the City of Locust again showed the result of low criminal activity which continues to make Locust an extremely safe city to visit and live. 2023 statistics as well as a comparison to past years continued to show that although crime is low, the tremendous growth that has occurred and is ongoing in Locust has resulted in a continuously elevated call volume for the agency. This fact resulted in the highest call volume seen by the department since those call statistics began to be acquired in 2016, which also surpassed 2022's record number. Statistics documented by the Locust Police Department for the 2023 calendar year showed a 5.2% increase in documented offense types reported. A 1.4% decrease in recorded incident reports was shown, but a major factor in that decrease was department administration eliminating the requirement for some non-criminal incident reports to assist officers encountering a higher call volume and the need for increased traffic enforcement on Locust streets and highways. Increases were seen in some statistical categories which certainly showed aspects of growth and increased activity, and decreases were also seen in some categories again related to a reduction in required reports for some incidents/calls for service. Numbers continued for the twelfth straight year to show an overall low daily incidence of larceny, fraud, and assault activity and near zero incidents of violent crime. The final numbers again indicate that in 2023 despite a rapidly growing city, Locust remains a very safe city with an overall low volume of crime and criminal activity.

For 2023, the Locust Police Department continued with its policy of reports being documented for any dispatched calls where interaction with the public occurred with some implemented exceptions on certain non-criminal calls for service. 2023 marked the final year that Locust officers will utilize that policy due to a steadily increasing call volume each year. In 2024, a regulated system of report guidance with heavy oversight will be implemented to assure reports that need to be produced are completed while most non-criminal calls for service will not require an incident report by Locust officers. Locust officers will still be required to have their body cameras activated during all calls for service, and they will utilize the insertion of dispatch call notes on the calls where a report is not required.

In 2023, this new report system was loosely implemented resulting in a 1.4% decrease in documented incident reports compared to 2022. Reported offenses documented within those reports increased by 5.2% from

the previous year and was related to an increase in some criminal activity related incident reports. Reported offenses would be the alleged criminal activity or other circumstances involved in each recorded incident report and can contain up to three per report. Generally speaking, non-criminal reports seldom have more than one reported “offense type” whereas criminal reports often contain more than one “offense type” involved in the incident (Example – An escort request is typically a stand-alone request (“offense type”) however a breaking and entering offense also usually includes a larceny offense as well (Two “offense types”).

General service call types were down 10.4% from the previous year mostly related to a decrease in required reports for these non-criminal calls. These call types continue to represent the largest percentage of dispatched calls received. General service includes escort requests, medical and fire calls, and general calls for service.

General investigation call types were down 8.6% from 2022 which again was influenced by a reduction in required reports if the investigations were determined to be non-criminal in nature. Of note in this category, ten missing person reports for the year were not determined to involve foul play and those “missing” were located or determined to not actually be missing.

General law enforcement/criminal activity offense types showed an increase of 46.3% in 2023. The most noted increase was seen in traffic offense related reports, increasing by 77 overall incidents for the year after an increase of 59 the prior year. These types of reports begin with common traffic offenses where reports are not necessary, but during the associated traffic stop different circumstances such as an identified arrest warrant, illegal contraband, or legal reason for the suspect vehicle to be towed results in an incident report being required. A heavy emphasis on increased traffic enforcement for Locust streets and highways was the catalyst for this percentage increase.

For the twelfth consecutive year in 2023, if accounted for the overall rate of incidence, statistics were extremely positive in the category involving call types related to property and financial crime. There was an overall increase in property crime offenses for the year with a 21.9% increase in call types related to theft or fraud. This percentage represented an increase from 278 incidents in 2022 to 339 in 2023 with most of these reports originating from the largest retailer in the city; Wal-Mart. Breaking that number down further, there was an increase of 30 business related larceny incidents (Less than the increase of 59 seen in 2022), and an increase of 16 fraud related incidents. Residential related larcenies increased from 18 to 33 for the year, however almost every incident in that category were thefts of materials or appliances from homes under construction where little to no security measures are present. No change was seen in vehicle related larcenies for the second straight year. Statistics still registered less than five fraud related incidents monthly, less than three residential related larceny incidents, and less than two vehicle related larceny incidents each month. Overall, personal larceny affecting persons, vehicles, or residences continued to be extremely low showing a daily average occurrence of just 0.15, or roughly just one incidence every seven days. It should also be noted in 2023, the Locust Police Department finished with a 67.5% positive clearance rate in property crime/fraud related reports meaning that essentially 68 of every 100 property crime or fraud incidents, the Locust Police Department made an arrest or achieved another satisfactory disposition (See 2023 Annual Clearance Statistics Report).

Alcohol and drug related offense types showed an increase of 21.9% for the year from 96 in 2022 to 117 in 2023. Substantial increases in DWI and alcohol related incidents/offenses were the factors in this category increase.

In the physical crime category, assault type offenses increased 11.1% for the year but only showed an increase of two incidents from the prior year. This statistic for the year represents a daily average reported occurrence of assaults in Locust of just .06 which makes for an extremely low frequency of occurrence.

Other offense types reported for 2023 were eight sex or indecent liberty related offenses, and six designated death investigations. The death investigations did not involve foul play.

BUSINESS/NEIGHBORHOOD PATROLS

For 2023, there was an increase in completed patrols by Locust officers from 24,768 in 2022 to 25,987 this year. This represented a daily average of completed patrols of 71.2 in 2023. Regular and frequent patrols of businesses and neighborhoods in Locust remain a heavily emphasized policy for all Locust patrol officers.

ARREST CHARGES

Arrest charges made by the Locust Police Department in 2023 were reported at 591, a 52.7% increase from the 387 in 2022. This category was heavily influenced by increased traffic enforcement by Locust officers during the year as six of the top eight offenses for the year in number charged were heavily related to traffic stops and their subsequent investigations. The other two larceny related offenses in the top eight could be associated with the increase in reported business larceny incidents. Per our 2023 clearance statistics report, the Locust Police Department showed a 73.7% clearance rate in criminal incidents which would be all incidents deemed criminal in nature that resulted in either an arrest or had to be closed due to exhausted leads. That statistic also showed that 482 Locust confirmed criminal incidents were closed by arrest which would include warrants obtained by Locust officers following investigations (See 2023 Annual Clearance Statistics Report).

CITATION CHARGES

Citation charges for 2023 saw another huge increase in overall traffic enforcement by Locust officers in both charges and warnings issued from the previous year. This increase showed diligent efforts made by Locust officers to show consistent police presence on Locust streets and highways despite challenges related to staffing deficiencies and increased call volume. In 2023, Locust officers issued 1,641 warnings compared to 1,574 warnings in 2022. 2,500 citation charges were issued by Locust officers which amounted to a monthly average of 208.3 and represented a tremendous 73.3% increase from 2022. Speed enforcement was a top priority for the Locust patrol division in 2023, and as a result there was a 92.6% increase in the number of speeding citations issued. An additional 219 warnings for speeding were also issued.

TRAFFIC CRASHES

Traffic crashes reported in the city for 2023 were 246, up from 211 the prior year. This number represented a monthly average occurrence of approximately 21 crashes a month (An increase of three crashes monthly from 2022), but that included both crashes occurring on Locust streets and highways as well as minor parking lot “fender benders”. A list of specific areas where crashes occurred in 2023 will be released at a later date. In an eight-year comparison, reported crashes since 2016 have stayed in a range within 26 crashes each year. In 2016, 220 crashes were reported with 246 being reported in 2023.

OVERALL LAW ENFORCEMENT ACTIVITY

Overall, numbers related to dispatched calls generated and/or attended by Locust officers in 2023 compared to eight years prior is where the growth of the city and area is most evident and is showing to increase substantially each year. Overall law enforcement activity are statistics compiled by Stanly Communications and represent all calls for the year. In total, 7,789 calls were either dispatched to, initiated by, or attended by the Locust Police Department or occurred in Locust areas in 2023, 1,085 more than in 2022 (6,704), 2,018 more than in 2021 (5,771) and 2,204 more than eight years ago (5,585 in 2016).

*****AN IMPORTANT NOTE ABOUT STATISTICAL BREAKDOWN – DUE TO HOW REPORTING SOFTWARE RECORDS OFFENSE TYPES/INCIDENTS, OFFENSE TYPES LISTED INCLUDE BOTH ATTEMPTS AND COMPLETED OFFENSES AS WELL AS ALLEGED OFFENSES THAT WERE PROVEN TO BE UNFOUNDED. OFFENSE TYPES ARE COUNTED TOGETHER REGARDLESS OF THESE DISTINCTIONS*****

Offenses/Incident Reports Statistics Key

Call/Offense Types

Escorts Provided – General, Business Closing, Child Custody Exchange, Funeral, Etc.
Assist EMS/Fire – Medical Or Fire Calls With Law Enforcement Assistance/Involvement
Calls For Service – Various Community Service Or Non-Criminal Dispatches, Animal Complaints, Etc.
Mutual Aid – Help Requested And Given To Other Agencies
Assist Motorist – Stranded Motorists, Keys Locked In Vehicle, Flat Tires, Etc.

Alarm Calls – Business, Residential Alarm Activation Responses
Disturbances – General, Various, Or Domestic Disturbance Responses
Suspicious Activity – Dispatched Reports Of Suspicious Activities, Vehicles, Or Persons
Investigations – General, 911 Hang-Ups, Suicide Threats, Open Doors, Etc.
Property Calls – Reports Of Lost Or Found Property
Missing Persons – Reports Of Missing Or Found Individuals

Business Larceny – Larcenies Reported From Locust Businesses
Fraud – Counterfeiting, Forgery, Obtaining Property By False Pretense, Identity Theft, Etc.
Residential Larceny/Minor Larceny From Person – Breaking & Entering, Larcenies From Residences
Vehicle Larceny – Breaking & Entering, Larceny From/Of Vehicles

Traffic Offenses – Traffic Offenses That Result In Other Charges, Arrests, Vehicle Towed, Etc.
Property Damage – Malicious Damage To Businesses, Residences, Vehicles, Minor Vehicle Crashes
Warrants – Arrest Warrants, Court Processes Served
Harassment – Harassing Phone Calls, Communicating Threats, Etc.
Trespassing – Unlawful Entry, 1st Or 2nd Degree, Etc.
Other Illegal Activity – Resist, Obstruct, Or Delay, Vehicle Pursuits, Lesser Charges, Etc.
Ordinance Violations – Violations Of City Ordinances Investigated Or Committed
Vandalism – Defacement Of Property, Minor Arson, Etc.
Juvenile Violations – Illegal Activity Committed By Or Against Juveniles
Weapons Violations – Unlawfully Carrying Concealed Weapon, Possession By Felon, Etc.

Drug Offenses – Possession, Distribution, Intent To Sell, Etc. Involving Illegal Drugs
Alcohol Charges – Charges Involving Alcohol Other Than DWI
DWI – Driving While Impaired Reports

Assaults – Calls Related To Assaults, Affray, Etc.

Sex Offense – Reports Of Or Offenses Involving Unlawful Sexual Activity
Personal Larceny – Serious Larceny Or Robbery Including Strong Arm, With Dangerous Weapon, Etc.
Murder – Homicide

Death Investigation – Non-Criminal Investigations Of Unattended Deaths, Suicide, Etc.

Offenses/Incident Reports

CATEGORY: GENERAL SERVICE

Call Type	2023 Total #	Monthly Avg.	2022 Total #	% Change
Escorts Provided	303	25.3	311	-2.6%
Assist EMS/Fire	146	12.2	189	-22.8%
Calls For Service	80	6.7	112	-28.6%
Mutual Aid	74	6.2	81	-8.6%
Assist Motorist	43	3.6	28	+53.6%
2023 TOTAL/ MONTHLY AVERAGE/ 2022 TOTAL/ % CHANGE	646	53.8	721	-10.4%

CATEGORY: GENERAL INVESTIGATION

Call Type	2023 Total #	Monthly Avg.	2022 Total #	% Change
Investigations	155	12.9	164	-5.5%
Alarm Calls	154	12.8	164	-6.1%
Disturbances	126	10.5	160	-21.3%
Suspicious Act.	68	5.7	79	-13.9%
Property Calls	22	1.8	19	+15.8%
Missing Persons*	10	0.8	4	+150%
K-9 Calls	4	0.3	20	-80%
2023 TOTAL/ MONTHLY AVERAGE/ 2022 TOTAL/ % CHANGE	539	44.9	610	-8.6%

*NO missing person's reports for 2023 included suspected foul play or went unsolved.

CATEGORY: GENERAL LAW ENFORCEMENT/CRIMINAL ACTIVITY

Call Type	2023 Total #	Monthly Avg.	2022 Total #	% Change
Traffic Off. Reports	216	18	139	+55.4%
Warrants	61	5.1	59	+3.4%
Property Damage	45	3.8	40	+12.5%
Other Illegal Act.	43	3.6	18	+138.9%
Trespassing	24	2	14	+71.4%
Harassment	21	1.8	10	+110%
Weapons Viol.	15	1.3	18	-16.7%
Ordinance Viol.	13	1.1	8	+62.5%
Juvenile Viol.	11	0.9	1	+1000%
Vandalism	0	----	0	----
2023 TOTAL/ MONTHLY AVERAGE/ 2022 TOTAL/ % CHANGE	449	37.4	307	+46.3%

CATEGORY: PROPERTY/FINANCIAL CRIME

Call Type	2023 Total #	Monthly Avg.	2022 Total #	% Change
Bus. Larceny	224	18.7	194	+15.5%
Fraud	59	4.9	43	+37.2%
Resd. Larceny	33	2.8	18	+83.3%
Vehicle Larceny	23	1.9	23	0
2023 TOTAL/ MONTHLY AVERAGE/ 2022 TOTAL/ % CHANGE	339	28.3	278	+21.9%
TOTAL LARCENY OCCURRENCE (BUS., VEH., RES., PER.)	280	0.77 Avg. Daily Occurrence	235	+19.2%
PERSONAL LARCENY OCCURRENCE (VEH., RES., PER.)	56	0.15 Avg. Daily Occurrence	41	+36.6%

CATEGORY: ALCOHOL/DRUGS

Call Type	2023 Total #	Monthly Avg.	2022 Total #	% Change
Drug Offenses	59	4.9	74	-20.3%
DWI	40	3.3	18	+122.2%
Alcohol Charges	18	1.5	4	+350%
2023 TOTAL/ MONTHLY AVERAGE/ 2022 TOTAL/ % CHANGE	117	9.8	96	+21.9%

CATEGORY: PHYSICAL CRIME

Call Type	2023 Total #	Monthly Avg.	2022 Total #	% Change
Assaults	20	1.7	18	+11.1%
2023 DAILY AVERAGE	.055	----	.049	----

CATEGORY: SERIOUS/VIOLENT CRIME

Call Type	2023 Total #	Monthly Avg.	2022 Total #
Sex Offense	8*	0.7	4*
Personal Larceny/Robbery	0	--	0
Murder	0	--	0

*Sex Offense # includes REPORTS OF sex offenses committed even if investigation revealed no misconduct OR offense occurred in a different jurisdiction.

CATEGORY: OTHER INVESTIGATION

Call Type	2023 Total #	2022 Total #
Death Investigation	6	6

2023 TOTAL OFFENSE TYPES AND INCIDENT REPORTS

2023 TOTAL OFFENSE TYPES/ MONTHLY/ DAILY AVG.	2124	177	5.8	<u>2022 #</u> 2020	<u>% Change</u> +5.2%
2023 TOTAL INCIDENT REPORTS COMPLETED/ MONTHLY/ DAILY AVG.	1766	147.2	4.8	<u>2022 #</u> 1791	<u>% Change</u> -1.4%

Area Patrols/Checks

Patrol Type	Total #	Monthly Avg.	Daily Avg.
Businesses	15,484	1,290.3	42.4
Neighborhoods	10,046	837.2	27.5
Requested House	204	17	---
Special Investigation (Dedicated Speed Enf.)	199	16.6	---
Suspicious Vehicles	50	4.2	---
Suspicious Persons	4	0.3	---
2023 TOTAL PATROLS/ DAILY PATROL AVG.	25,987	<u>2023 DAILY AVG.</u> 71.2	<u>2022 DAILY AVG.</u> 67.9

Arrests/Offense Charges/Counts

Charge	2023 Total #	2022 Total #
Minor Charges	125	39
Misdemeanor Larceny	71	40
Failure To Appear	39	46
Warrant Service	38	23
Driving While Impaired	38	17
Felony Larceny	26	14
Driving While License Revoked	24	11
Possess Drug Paraphernalia	24	17
Forgery	23	6
Possession Schedule VI	18	12
Obtaining Property By False Pretense	17	8
Resist, Obstruct, Delay	16	14

Conspiracy	15	7
Possession Methamphetamine	11	14
Possession Schedule II	11	8
Larceny By Anti-Theft Device	10	9
Concealed Weapon Violation	9	11
Flee To Elude	9	7
Trespassing	9	14
Possession Stolen Goods	7	1
Simple Assault	7	4
Child Abuse	6	1
Assault On A Female	5	5
Communicating Threats	5	9
Fraud And/Or Fraud Theft	3	3
Possession Schedule III	3	
PWISD Schedule VI	3	2
Breaking & Entering	2	5
Court Order/Probation Violation	2	6
Damage To Property	2	4
Drug Trafficking	2	0
Firearm By Felon	2	3
Identity Theft	2	6
Assault Inflicting Serious Injury	1	0
Intoxicated & Disruptive	1	0
Maintain Vehicle/Dwelling For Drug	1	0
Possession Schedule IV	1	4
Possession Schedule III	1	1
PWISD Meth	1	0
PWISD Schedule II	1	0
Assault On An Officer	0	4
Assault With A Weapon	0	4
Kidnapping	0	1
Motor Vehicle Larceny/Possession	0	4
Possession Heroin	0	2
Robbery	0	1
2023 TOTAL ARREST CHARGES/ MONTHLY/DAILY AVG.	591 49.3/1.6	
2022 TOTAL ARREST CHARGES/ % CHANGE	387 +52.7%	

Citation Charges

CATEGORY: VEHICLE VIOLATIONS

Citation Charge	Total #
Expired Registration	286
Expired/No Inspection	127
Operate/Allow Vehicle With No Insurance	119
Drive Motor Vehicle/Not Properly Registered	89
Vehicle Equipment Violations	73
Fictitious/Altered Registration	71
Cancelled/Revoked Registration	64
2023 TOTAL CATEGORY CHARGES	829
MONTHLY / DAILY AVERAGE	69.1 / 2.3
2022 TOTAL / % CHANGE	451 / +83.8%

CATEGORY: LICENSE VIOLATIONS

Citation Charge	Total #
No Operator's License	258
Driving While License Revoked	235
Other License Violations	130
Allow Unlicensed To Drive	2
2023 TOTAL CATEGORY CHARGES	625
MONTHLY / DAILY AVERAGE	52.1 / 1.7
2022 TOTAL / % CHANGE	374 / +67.1%

CATEGORY: SPEEDING

Citation Charge	Total #
Speeding	597
Speeding In School Zone	7
Speed Competition	4
2023 TOTAL CATEGORY CHARGES	608
MONTHLY / DAILY AVERAGE	50.7 / 1.7
2022 TOTAL / % CHANGE	327 / +85.9%

CATEGORY: SAFETY/UNSAFE VIOLATIONS

Citation Charge	Total #
Fail to Stop/Stop Sign Or Red Light	67
Careless & Reckless Driving	61
Seatbelt Violations	61
Unsafe Movement/Passing	52
Child Restraint Violations	30
Fail To Reduce Speed	14
Following Too Close	13
Fail To Yield	6
Lane Violations	6
Texting While Driving	3
2023 TOTAL CATEGORY CHARGES	313
MONTHLY / DAILY AVERAGE	26.1 / 0.9
2022 TOTAL / % CHANGE	167 / +87.4%

CATEGORY: CRIMINAL/OTHER OFFENSES

Citation Charge	Total #
Misdemeanor Larceny	37
Child Abuse	6
Concealed Weapon Charge	6
Second Degree Trespass	5
Damage To Property	4
Hit & Run/Fail To Stop For Accident	4
Aid & Abet Charges	3
Resist, Delay, Obstruct	3
Littering	2
Misdemeanor Conspiracy	2
Parking Violations	2
Cruelty To Animals	1
Possession Stolen Goods	1
2023 TOTAL CATEGORY CHARGES	76
MONTHLY / DAILY AVERAGE	6.3 / 0.2
2022 TOTAL / % CHANGE	72 / +5.6%

CATEGORY: ALCOHOL/DRUG OFFENSES

Citation Charge	Total #
Possess Open Container Of Alcohol In Vehicle	17
Possession Drug Paraphernalia	12
Possession Schedule VI	11
Driving While Impaired On Citation	4
Possession Alcohol Under 21	2
Possession Schedule IV	2
Possession Schedule III	1
2023 TOTAL CATEGORY CHARGES	49
MONTHLY / DAILY AVERAGE	4.1 / 0.13
2022 TOTAL / % CHANGE	52 / -5.8%

2023 TOTAL CITATION CHARGES	2,500
MONTHLY / DAILY AVERAGE	208.3 / 6.9
2022 TOTAL # / % CHANGE	1,443 / +73.3%
2023 WARNINGS ISSUED	1,641

Traffic Crashes

2023 TOTAL REPORTED TRAFFIC CRASHES (STREET/HIGHWAY, PVA) / MONTHLY AVG. / DAILY AVG.	246 / 20.5 / 0.7
2022 TOTAL REPORTED TRAFFIC CRASHES / % CHANGE	211 / +16.6%

**TOTAL DISPATCHED-ATTENDED CALLS /
GENERATED CASE NUMBERS, TWO YEAR COMPARISON**

2023 TOTAL CALLS / 2022 # / % CHANGE	7,789	6,704 / +16.2%
2023 TOTAL REPORT #S / 2022 # / % CHANGE	3,460	2,846 / +21.6%

LAST EIGHT-YEAR STATISTICS COMPARISON

INCIDENTS/OFFENSE TYPES

CATEGORY	2016	2017	2018	2019	2020	2021	2022	2023
General Service	693	606	644	688	727	782	721	646
General Investigation	467	481	549	565	642	540	610	539
General Criminal Activity	242	214	200	186	275	277	307	449
Property/Financial Crime	217	212	259	282	312	233	278	339
Business Larceny	128	122	158	162	190	141	194	224
Residential Larceny	24	26	21	25	18	18	18	33
Vehicle Larceny	11	13	22	51	43	23	23	23
Fraud	54	51	58	44	61	51	43	59
Total Larceny Daily Avg	.45	.44	.55	.66	.69	.50	.64	.77
Personal Larceny Daily Avg	.10	.11	.12	.21	.20	.11	.11	.15
Alcohol/Drugs	126	108	109	102	161	110	96	117
Assaults	19	18	29	21	16	19	18	20
Sex Offense	5	2	2	2	4	6	4	8
Robbery	0	0	1	1	2	0	0	0
Homicide	0	0	0	0	1	0	0	0
Death Investigation	1	2	5	3	8	2	6	6
Total Offense Types	1770	1643	1798	1850	2148	1969	2040	2124
Total Incident Reports	1580	1496	1631	1720	1904	1790	1791	1766

PATROLS

CATEGORY	2016	2017	2018	2019	2020	2021	2022	2023
Total Patrols	18,417	15,594	16,793	20,490	25,660	28,422	24,768	25,987

ARRESTS*

CATEGORY	2019	2020	2021	2022	2023
Arrest Charges	200	373	320	387	591

*An eight-year comparison of arrest charges would not be accurate due to a previously unknown compilation error where Locust arrest reports were being duplicated in most cases by Stanly County Jail staff due to their reporting requirements. 2019 would begin as the most accurately reported year going forward.

CITATION CHARGES

CATEGORY	2016	2017	2018	2019	2020	2021	2022	2023
License Violations	208	261	172	248	247	362	374	625
Speeding	646	427	356	305	197	314	327	608
Vehicle Violations	290	304	208	245	239	362	451	829
Safety/Unsafe Violations	150	128	110	87	83	115	167	313
Alcohol/Drug Offenses	91	89	72	45	72	53	52	49
Criminal/Other Offenses	54	61	79	68	72	72	72	76
Total Citation Charges	1439	1270	997	998	910	1279	1443	2500
Warnings Monthly Avg	113.8				109.3	126.4	131.2	136.8

TRAFFIC CRASHES

CATEGORY	2016	2017	2018	2019	2020	2021	2022	2023
Total Crashes	220	212	214	197	196	202	211	246

TOTAL DISPATCHED CALLS/GENERATED CASE NUMBERS SIX-YEAR NUMBER COMPARISON

CATEGORY	2018	2019	2020	2021	2022	2023
Total Dispatched/Attended Calls	5728	5834	5986	5771	6704	7789
Case Numbers Generated	2424	2575	2318	2807	2846	2846